

EARNINGS PRESENTATION 2Q2019 & 6M2019

July 23, 2019





Highlights in 2Q2019 & 6M2019

- Results improved in Revenues, EBITDA, EBITDA margin and Net Income compared to 6M2018 and 2Q2018
- **Revenues increased 10.6%** (yoy) in reporting currency in 6M2019, registering growth in all regions. In 2Q2019, revenues grew 16.0% compared to2018, highlighting the growth in Brazil and OPLA
- During the 1H2019, **EBITDA grew 15.7%** in reporting currency compared to same period of 2018, while during 2Q2019 the EBITDA increased 16.0% regarding 2Q2018
- **EBITDA margin** registered an expansion of 50 bp during the first half of 2019 compared to 2018. In 2Q2019, EBITDA margin remained flat in a yoy basis
- Chile: revenues were 7.3% higher in reporting currency than in 2018 and 9.1% compared to 2Q2018
- Brazil: during 1H2019, in reais, revenues increased 11.2%, EBITDA in 103.7% and EBITDA margin expanded 330 bp (yoy). In 2Q2019, revenues rise by 20.6%, EBITDA by 77.5% and EBITDA margin expanded 250 bp (yoy).
- Mexico: revenues grew 8.1% in reporting currency and EBITDAwas higher by 169.5% in 1H2019
- **OPLA:** in reporting currency, **revenues increased 23.6%** in 1H2019 and **28.2%** in 2Q2019. EBITDA remained flat on a yoy basis.
- Net Income rise 804% in reporting currency compared to 1H18. For the 2Q2019, Net Income increased by 208% regarding 2Q2018.
- Business Closed increased 8.7% during the 1H2019. It stands out the performance registered in Brazil (+40%) and Chile (+10%).



Results for the 2Q2019

| US\$ Million | 2Q2019 | Chg. 19/18 | 2Q2019 A | Chg. 19A/18 |
|---------------|--------|------------|----------|-------------|
| Revenues | 312.1 | 16.0% | 305.6 | 13.6% |
| EBITDA | 34.7 | 16.0% | 34.0 | 13.8% |
| EBITDA Margin | 11.1% | 1pb | 11.1% | 1 2pb |
| Net Income | 10.8 | 1308.2% | 11.0 | 10.3% |
| Net Margin | 3.5% | 1 538pb | 3.6% | 懀 551pb |

Note: 2Q 2019A corresponds to figures for the period 2019 in constant currency

Highlights

- **Revenues increased 16.0%** in reporting currency, as a consequence of higher revenues in al regions: Brazil (+21.9%), OPLA (+28.2%), Mexico (9.5%) y Chile (+5.6%)
- **EBITDA grew 16.0%**, driven by Brazil (+84.7%) and Chile (5.7%). Within the Core Business, EBITDA increased 13.6% regarding 2Q2018
- **EBITDA margin remained flat** with same period of 2018, highlighting the improvement of 270 bp in Brazil. The Core Business dropped 40 bp compared to 2Q2018

Results for the 6M2019

| US\$ Million | 6M2019 | Chg. 19/18 | 6M2019 A | Chg. 19A/18 |
|---------------|--------|------------|----------|-------------|
| Revenues | 599.3 | 10.6% | 589.3 | 1 8.8% |
| EBITDA | 64.5 | 15.7% | 63.5 | 13.9% |
| EBITDA Margin | 10.8% | 1 47pb | 10.8% | 18pb |
| Net Income | 17.8 | 1 803.5% | 13.1 | (-1.8%) |
| Net Margin | 3.0% | 1 260pb | 2.2% | 懀 186pb |

Note: 6M 2019A corresponds to figures for the period 2019 in constant currency

Highlights

- **Revenues increased 10.6%** in reporting currency, as a consequence of higher revenues in al regions: OPLA (+23.6%), Brazil (+9.1%), Chile (+7.3%) and México (+8.1%)
- **EBITDA grew 15.7%**, driven by Brazil (+103.6%) and Mexico (169.5%). Within the Core Business, EBITDA increased 16.7% regarding 6M2018
- **EBITDA margin expanded** 50bp as a consequence of improvements in Brazil (+340bp) and Mexico (+590bp). The Core Business improved 59 bp during the 1H2019

2019 Quaterly Results

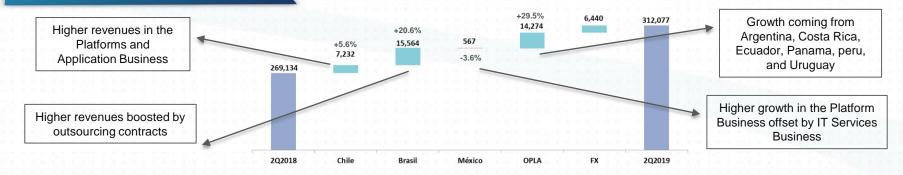
| US\$ Million | 1Q 2019 | 2Q 2019 |
|------------------------------------|---|--------------|
| Revenues | 287.3 | 312.1 |
| Chg. % (Q o Q) | | 8.6% |
| EBITDA | 29.8 | 34.7 |
| Chg. % (Q o Q) | | 16.2% |
| EBITDA Margin | 10.4% | 11.1% |
| Chg. % (Q o Q) | | 73bp |
| Net Income | 7.0 | 10.8 |
| Chg. % (Q o Q) | | 53.9% |
| Net Margin | 2.4% | 3.5% |
| Chg. % (Q o Q) | | 102bp |
| Net Income excluding FX over taxes | 2.2 | 11.0 |
| Chg. % (Q o Q) | 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 | 406.3% |
| Net Margin excluding FX over taxes | 0.8% | 3.5% |
| Chg. % (Q o Q) | | 276bp |

Highlights

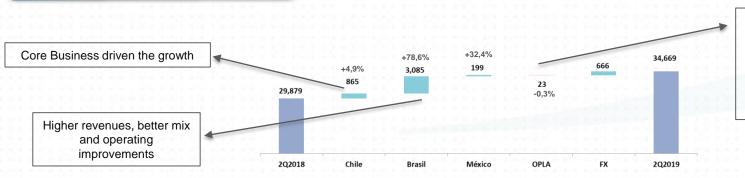
- Higher dynamism in all lines during 2Q2019
- Sequential expansion in EBITDA and Net Margins in the second quarter
- Profitability improvements and higher dynamism in revenues boosted the EBITDA generation

Revenues and EBITDA contribution by region

Revenues in 2Q2019 (US\$ million)

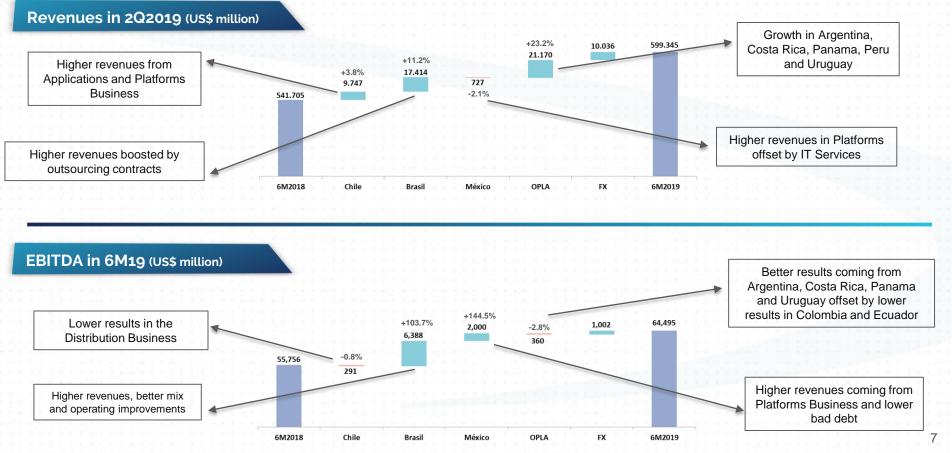


EBITDA in 2Q2019 (US\$ million)

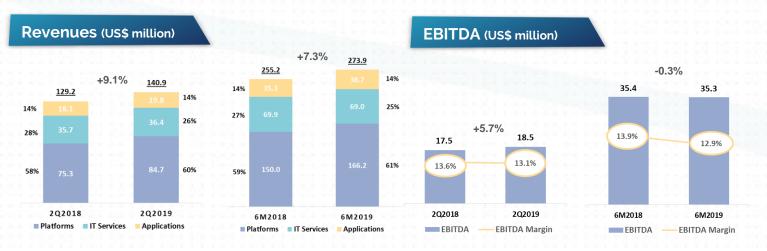


Better results coming from Argentina, Costa Rica, Panamá and Uruguay offset by higher comparison base (US\$1.2 million of extraordinary effects in 2Q2018) and lower results in Colombia and Ecuador

Revenues and EBITDA contribution by region



Chile – Results for the 2Q2019 & 6M2019

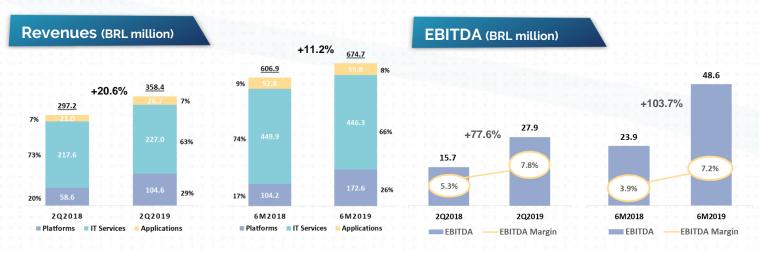


| | Chg. 6M 19/18 | Chg. 2Q 19/18 | Chg. 2Q19/1Q19 |
|---------------|---------------|---------------|----------------|
| Platforms | 10.8% | 12.5% | 4.7% |
| IT Services | + -1.2% | 2.0% | -5.2% |
| Applications | 9.5% | 9.0% | 43.8% |
| Total Revenue | 1.3% | 9.1% | 1.9% |
| EBITDA | + -0.3% | 1 5.7% | 10.1% |

- **Business Closed:**
 - ✓ 2Q2019 = US\$ 121 million (-0.3%, yoy)
 - ✓ 6M2019 = US\$ 244 million (+10.1%, yoy)
- Pipeline: US\$597 million (-15.9%, Jun19/Dec18)

- Revenues increased 7.3% compared to 1H2018. In constant currency ٠ revenues grew 3.8%, while in the 2Q2019 revenues were higher by 9.1% in reporting currency
- ٠ EBITDA Margin reached 12.9% in 1H2019 (-100 bp, yoy) due to the Distribution Business. In 2Q2019, the EBITDA Margin was 13.1%
- Revenues coming from the Core Business increased by 6.3% in reporting currency, while EBITDA decreased1.4% reaching an EBITDA Margin of 20.8% in 1H2019

Brazil – Results for the 2Q2019 & 6M2019



| | Chg. 6M 19/18 | Chg. 2Q 19/18 | Chg. 2Q19/1Q19 |
|---------------|---------------|---------------|----------------|
| Platforms | 65.6% | 78.5% | 54.0% |
| IT Services | -0.8% | 4.3% | 3.5% |
| Applications | 5.7% | 1 27.2% | -8.1% |
| Total Revenue | 11.2% | 20.6% | 13.3% |
| EBITDA | 103.7% | 17.5% | 37.2% |

- Business Closed:
 - ✓ 2Q2019 = BR\$ 573 million (+126%, yoy)
 - ✓ 6M2019 = BR\$ 1.116 million (+59,4%, yoy)
- Pipeline: BR\$5.917 million (+9.0%, Jun19/Dec18)

- **Revenues increased 9.1%** in reporting currency during 1H2019. In constant currency revenues increased 11.2% as a consequence of higher revenues in the Platforms and Applications Business, while revenues from IT Services Business remained flat. In constant currency revenues grew 20.6% in 2Q2019.
- EBITDA grew 102.4% in 1H2019 and 77.6% in 2Q2019 in constant currency
- EBITDA margin expanded 330 bp resgarding 1H2018 and 250 bp compared to 2Q2018. Besides, it expanded 140 bp on sequential basis over 1Q2019.

<u>SONDA</u>

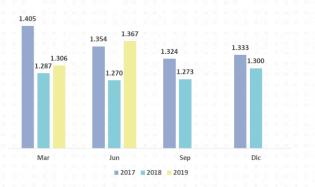
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Brazil - Recovery in results and profitability

Revenues by Quarter (BR\$ million)



Revenues LTM



EBITDA by Quarter







80,9

Die

Quaterly EBITDA Margin



EBITDA Margin LTM (%) 7,7% 5,3% 5,6% 5,9% 6,2% 5,3% 4,9% 1,7% 0,5% Mar Jun Sep Dic

Brazil - The strategic plan is guiding the recovery

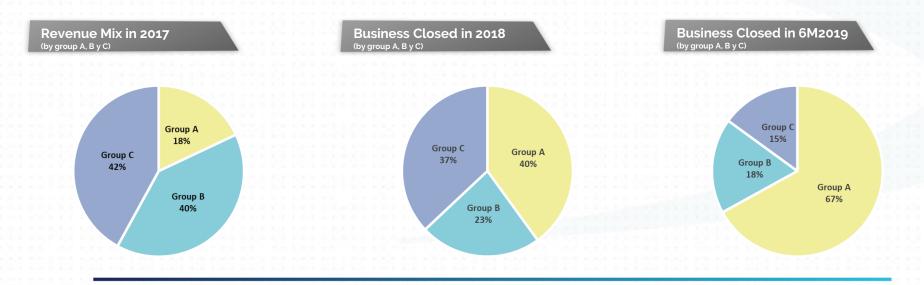
• New business closed contributing to improve the revenue mix...

✓ Enhancing the revenue mix, by focusing in more profitable business units

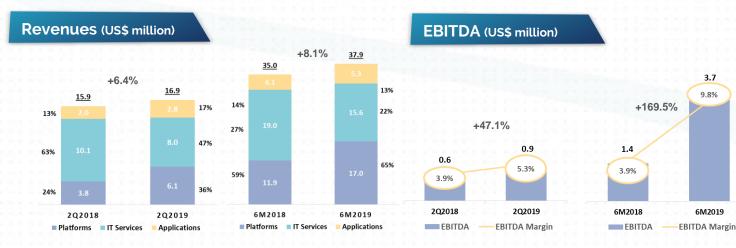
□ Group A: business units whose Gross Margin \ge 20%

Group B: business units whose Gross Margin is in the range 15% - 20%

Group C: business units whose Gross Margin $\leq 15\%$



Mexico – Results for the 2Q2019 & 6M2019



| | Chg. 6M 19/18 | Chg. 2Q 19/18 | Chg. 2Q19/1Q19 |
|---------------|---------------|---------------|----------------|
| Platforms | 13.0% | 1.4% | + -43.7% |
| IT Services | 🕂 -17.8% | + -20.8% | 4.8% |
| Applications | 1 27.2% | 38.3% | 14.7% |
| Total Revenue | 1.1% | 6.4% | + -19.2% |
| EBITDA | 💧 169.5% | 17.1% | + -68.1% |

- **Business Closed:** •
 - ✓ 2Q2019 = US\$ 10 million (-74.6%, yoy)
 - ✓ 6M2019 = US\$ 19 million (-62.4%, yoy)
- Pipeline: US\$302 million (+204.8%, Jun19/Dec18)

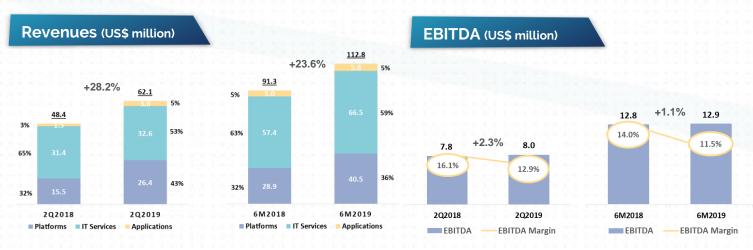
Revenues increased 8.1% in reporting currency in 1H2019. In constant ٠ currency, revenues decreased 2.1% as a consequence of higher revenues in Platforms offset by lower revenues in IT Services

3.7

9.8%

- ٠ EBITDA grew 169.5% as a consequence of higher revenues and lower bad debt
- EBITDA Margin reached 9.8% in 1H2019

OPLA – Results for the 2Q2019 & 6M2019



| | Chg. 6M 19/18 | Chg. 2Q 19/18 | Chg. 2Q19/1Q19 |
|---------------|---------------|---------------|----------------|
| Platforms | 10.2% | 10.7% | 1 87.3% |
| IT Services | 15.8% | 3.8% | -3.7% |
| Applications | 16.8% | 98.6% | 1 8.1% |
| Total Revenue | 💧 23.6% | 28.2% | 💧 22.2% |
| EBITDA | 1.1% | 2.3% | 61.4% |

- Business Closed:
 - ✓ 2Q19 = US\$ 35 million (-39.7%, yoy)
 - ✓ 6M19 = US\$ 72 millones (-25.0%, yoy)
- Pipeline: US\$1.042 million (+5.5% Jun19/Dec18)

- **Revenues increased 23.6%** regarding 1H18 boosted by Argentina, Peru, Uruguay, Panama and Costa Rica. In 2Q2019 revenues grew 28.2%
- EBITDA remained practically flat compared to the same period of 2018, explained by better performance in Argentina, Peru, Panama, Uruguay and Costa Rica offset by lower results in Ecuador and Colombia
- EBITDA Margin reached 11.5% in 1H2019 and 12.9% in 2Q2019, representing an expansion of 320 bp on a sequential basis over 1Q2019

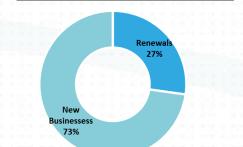
Business Closed

Business Closed by region (Us\$ million)

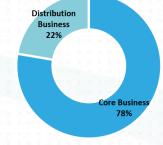


| US\$ million | 6M2019 | 6M2018 | Chg.% |
|--------------|--------|--------|--------|
| Chile | 244.3 | 222.0 | 10.1% |
| Brazil | 289.9 | 207.2 | 39.9% |
| Mexico | 18.7 | 49.8 | -62.4% |
| OPLA | 71.5 | 95.3 | -25.0% |
| Total | 624.4 | 574.3 | 8.7% |

• US\$247 million in the backlog of contracts awarded in 1H19 (US\$94 million in 1H18) that are still pending to be signed. Considering those contracts, business closed would have grown 30.4% (yoy)



Brazil 83%



Top 10 (6M2019, US\$ million) Contribution to revenues (US\$ million) 139 58

Renewal

Renewals Lost

New Core Business

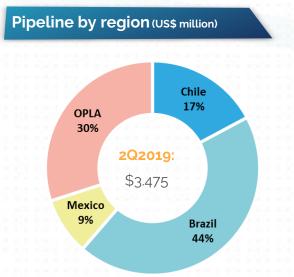
New Distribution

Business

SONDA

New Revenues Ne

Pipeline of new opportunities



| Pipeline | jun-19 | dic-18 | Chg. % |
|----------|---------|---------|--------|
| Chile | 597.4 | 710.7 | -15.9% |
| Brazil | 1,534.4 | 1,430.1 | 7.3% |
| Mexico | 301.6 | 99.0 | 204.8% |
| OPLA | 1,041.6 | 987.5 | 5.5% |
| Total | 3,475.0 | 3,227.3 | 7.7% |

- Brazil represented the 44% of the opportunities included in the pipeline
- Mexico increased its pipeline of new opportunities in more than 200% respect to Dic-18
- New opportunities in contracts coming from Transforming Service Line reached 1/3 of the consolidated pipeline

Executing the Strategic Plan

We have defined an aspiration...



SONDA.

One

SONDA

SONDA

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Executing the Strategic Plan

To achieve it, we prioritize...

...7 strategic pillars

Enhancing solutions for industries and service lines with a focus on **improving and transforming** the customer's business



Executing the Strategic Plan

Strengthening key industries at a regional level

Platforms Services

operations

Improving the operat of our customers

business customers

the

model of our Transforming

Applications and solutions

Operative and technological process management

Digital, operational and technological transformation



- · Portfolio with worldclass solutions
- Successful track record in the region
- 7% of SONDA's revenues

- 1st in technology
 - · Portfolio with specialized
- transformation
- 19% of SONDA's revenues (2018)

transferable

· On process of

accelerated

solutions

- Consumption
- Solutions 16% of SONDA's revenues (2018)

- 3rd in technology consumption
- Portfolio with specialized Solutions
- 13% of SONDA's revenues (2018)

Focus in service lines of higher added value

Improving and Transforming Customers' Business

Progress in the digital transformation of our customers...

... by Christian Onetto (Corporate VP in Digital Transformation)

Progress in our Brazilian Operation...

... by Affonso Nina (Brazil's CEO)





Exhibit – Financial Position as of June 30, 2019

| Balance Sheet (US\$ million) | dec-18 | jun-19 | Δ\$ | Δ% |
|---|---------|---------|--------|---------|
| Cash and Cash Equivalents | 71.1 | 77.2 | 6.1 | 8.6% |
| Other Current Financial Assets | 23.1 | 29.5 | 6.3 | 27.3% |
| Trade Accounts Receivable and Other Receivables, Net | 337.2 | 343.2 | 6.0 | 1.8% |
| Accounts Receivable from Related Companies | 9.3 | 18.8 | 9.4 | 101.0% |
| Inventories | 78.7 | 64.3 | (14.4) | (18.3%) |
| Other Current Assets | 75.1 | 62.8 | (12.2) | (16.3%) |
| CURRENT ASSETS | 594.5 | 595.7 | 1.2 | 0.2% |
| Intangibles Assets and Goodwill | 358.5 | 372.8 | 14.3 | 4.0% |
| Property, Plant and Equipment, Net | 176.7 | 214.6 | 37.8 | 21.4% |
| Other Non-currents Assets | 162.4 | 176.5 | 14.1 | 8.7% |
| NON-CURRENT ASSETS | 697.6 | 763.9 | 66.3 | 9.5% |
| ASSETS | 1,292.2 | 1,359.6 | 67.4 | 5.2% |
| Other Current Financial Liabilities | 163.1 | 191.2 | 28.2 | 17.3% |
| Other Liabilities | 253.2 | 223.2 | (30.0) | (11.9%) |
| CURRENT LIABILITIES | 416.3 | 414.4 | (1.9) | (0.4%) |
| Other Non-current Financial Liabilities | 100.9 | 142.9 | 42.0 | 41.7% |
| Other Liabilities, Non-Current | 57.1 | 65.7 | 8.7 | 15.2% |
| NON-CURRENT LIABILITIES | 158.0 | 208.6 | 50.7 | 32.1% |
| LIABILITIES | 574.2 | 623.0 | 48.8 | 8.5% |
| Minority Interest | 5.8 | 6.4 | 0.6 | 9.9% |
| TOTAL SHAREHOLDERS' EQUITY ATTRIBUTABLE TO OWNERS OF THE COMPANY | 712.2 | 730.2 | 18.0 | 2.5% |
| TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY | 1,292.2 | 1,359.6 | 67.4 | 5.2% |
| | | | | |

| | dec-18 | jun-19 |
|--|--------|--------|
| Current Liquidity | 1.6x | 1.8x |
| (Current Assets / Current Liabilities) | | |
| Leverage | 0.8x | 0.7x |
| ((Current Liabilities + Non-Current Liabilities) / Equity) | | |
| Financial Expenses Coverage | 5.1x | 5.6x |
| (EBITDA / Financial Expenses) | | |
| Net Financial Debt / EBITDA | 0.9x | 1.5x |
| (Other Current Financial Liabilities + Other Non-Current Financial liabilities - Cash and Cash Equivalents - Other Financial Current Assets) / EBITDA) | | |
| Financial Debt (US\$ million) | 263.9 | 334.1 |
| (Other Current Financial Liabilities + Other Non-Current Financial liabilities) | | |
| Net Financial Debt (US\$ million) | 169.7 | 227.5 |
| (Other Current Financial Liabilities + Other Non-Current Financial liabilities - Cash and Cash Equivalents - Other Financial Current Assets) | | |

Note: Operation Income = Gross Profit – Administration Expenses EBITDA = Operating Income + Depreciation and Amortization

